

# Who can and should represent self-help and patient interests?

## Experience of the European Medicines Agency in patient engagement

GÖG-Colloquium | Wer kann und soll Selbsthilfe- und Patienteninteressen vertreten? Erfahrungen der Europäischen Arzneimittel-Agentur EMA.

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# Content

- European Medicines Agency – what we do
- Journey of patient involvement
- Different types of patient representation at EMA
- Examples of patient input
- Remuneration of experts
- Reporting side effects of medicines
- Conclusion

At EMA, patients are experts like all other experts

# Who are the patients?

-  People living with conditions
-  People caring for patients
-  Parents
-  Consumers
-  Patient representatives
-  Members of patient organisations



EMA activities with patients supported by  
an Engagement Framework

# European Medicines Agency

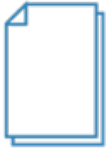
# What we do

## Protect human and animal health

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Facilitate development and access to medicines



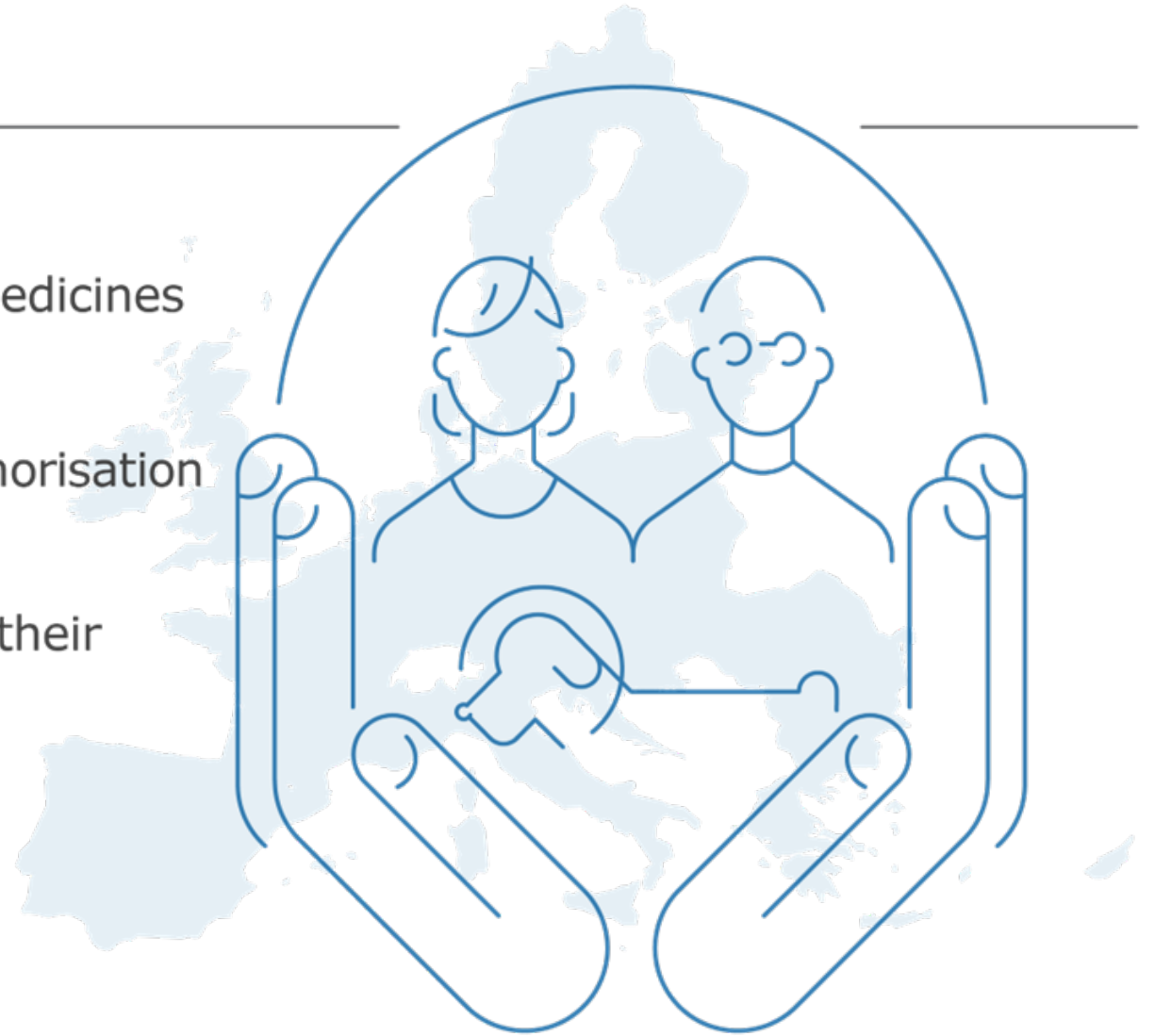
Evaluate applications for marketing authorisation



Monitor the safety of medicines across their life cycle



Provide reliable information on human and veterinary medicines to patients and healthcare professionals



# What EMA is not responsible for

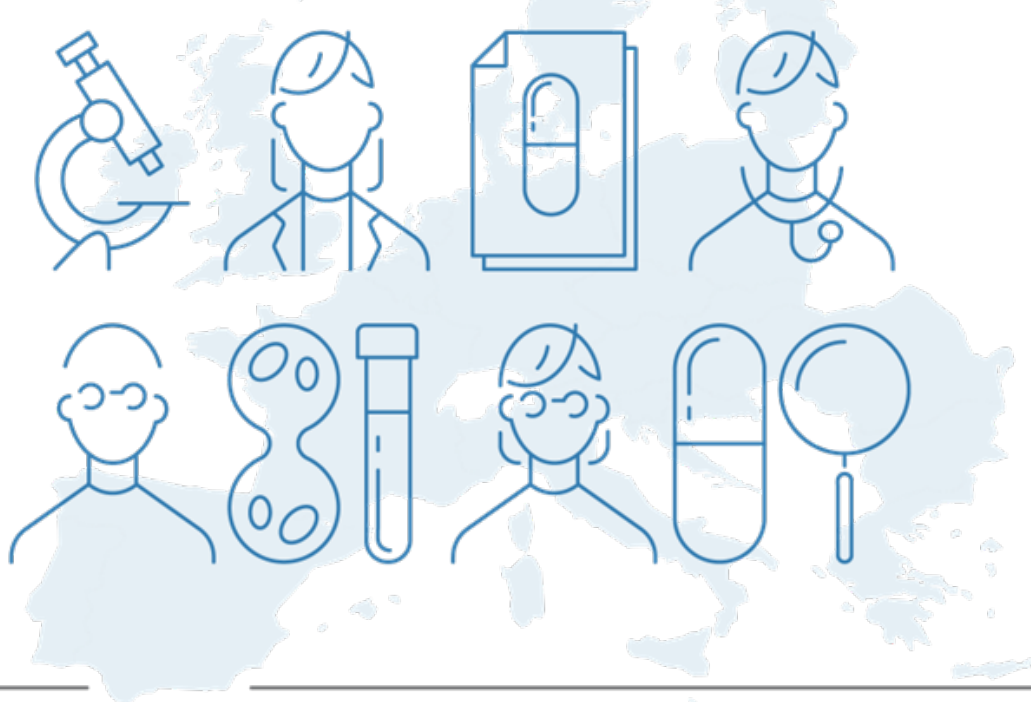
- Authorisation of clinical trials
- Pricing or availability of medicines
- Advertising of medicines
- Patents on medicines
- Homoeopathic medicines
- Food supplements and cosmetics
- Develop treatment guidelines or provide medical advice



From laboratory to patient:  
the journey of a medicine  
assessed by EMA

# Who we are

**~4000** scientific experts  
from across Europe



**7** Scientific  
Committees

CHMP  
CVMP  
COMP  
HMPC  
PDCO  
CAT  
PRAC

**1** Management  
Board

27 Member States' representatives  
4 Civil society representatives  
2 European Commission representatives  
2 European Parliament representatives



**1995** EMA established

**~800** staff  
members

**CAT** — Committee for Advanced Therapies  
**CHMP** — Committee for Medicinal Products for Human Use  
**COMP** — Committee for Orphan Medicinal Products

**PDCO** — Paediatric Committee  
**PRAC** — Pharmacovigilance Risk Assessment Committee  
**SAWP** — Scientific Advice Working Party



# The European medicines regulatory network

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~50 national regulatory authorities



European Medicines Agency



European Commission



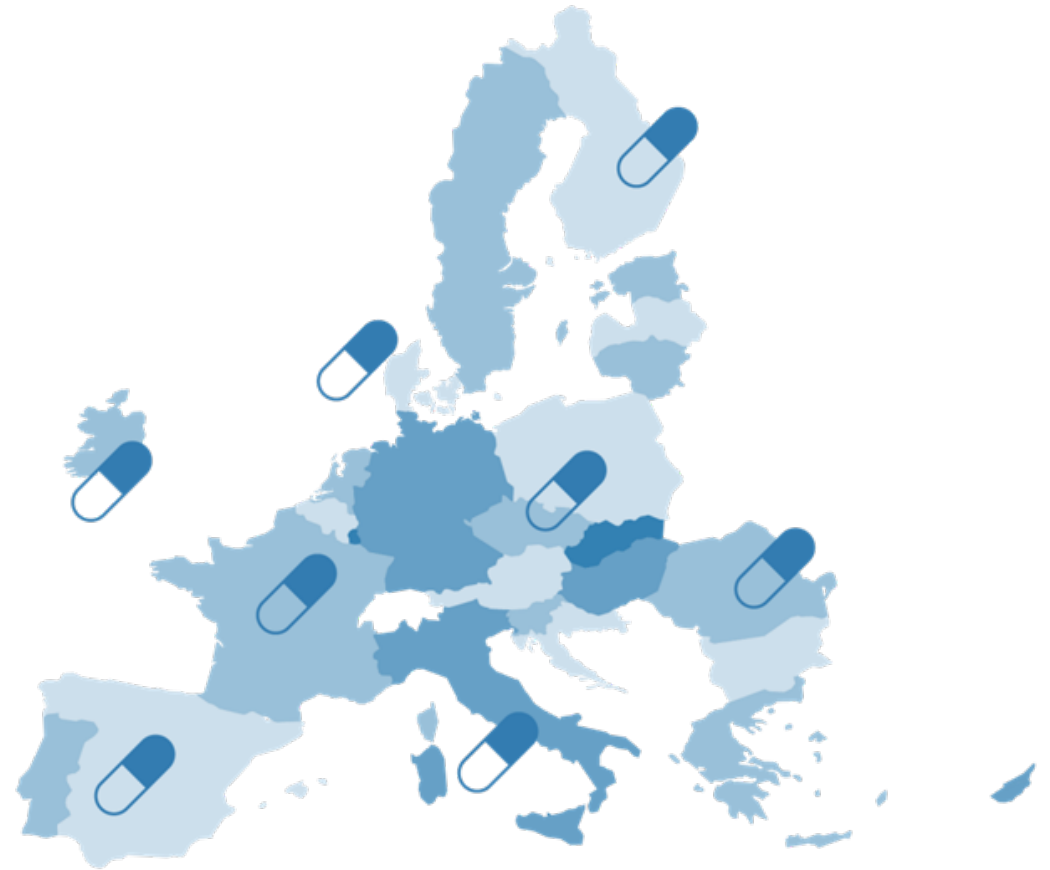
# How are medicines approved?

Different authorisation routes: one set of common rules

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Centralised procedure (via EMA)



National procedures (via Member States)

# What is the benefit of the centralised procedure for EU citizens?

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Medicines are authorised in all EU countries at the same time



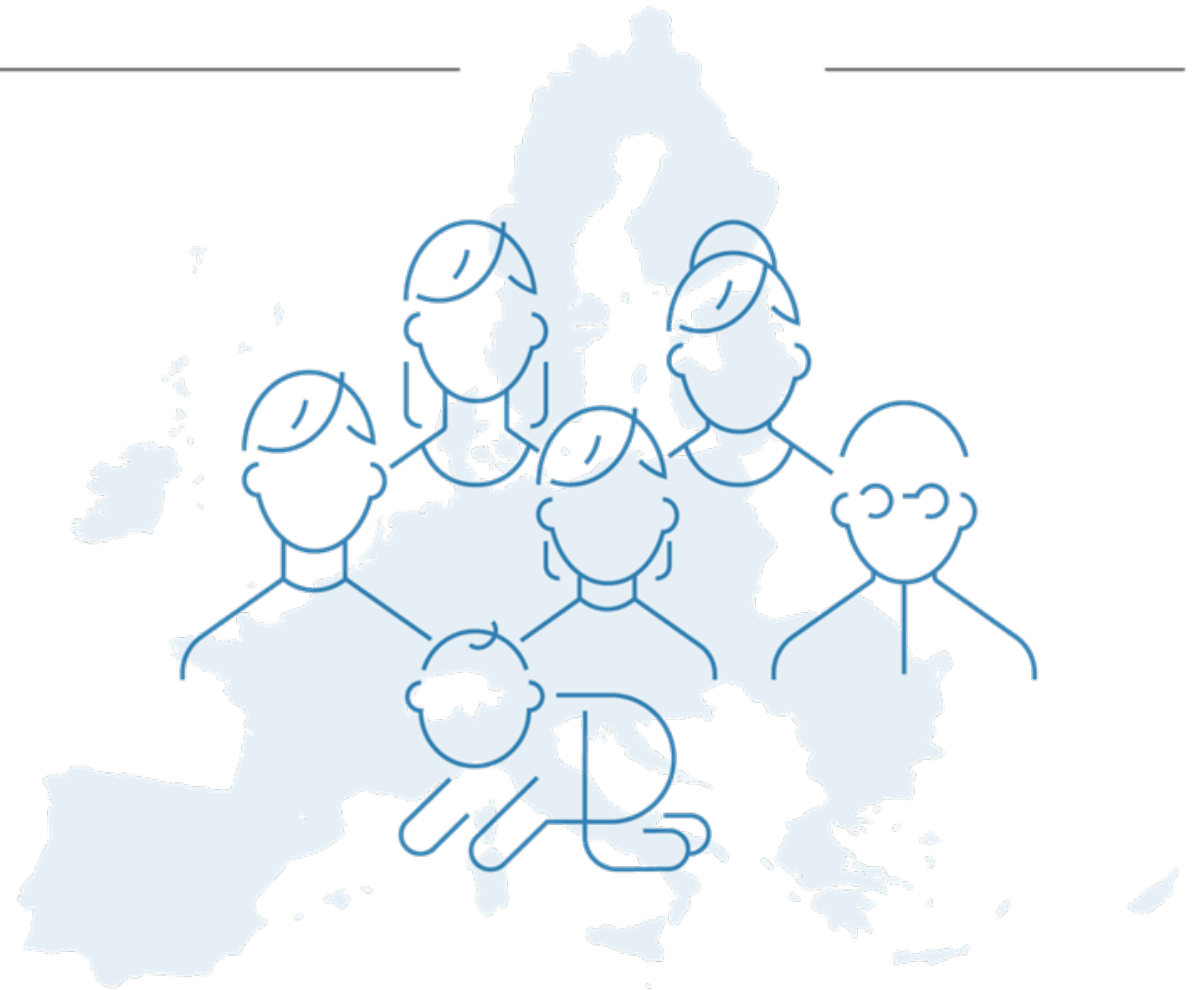
Centralised safety monitoring



Product information available in all EU languages at the same time

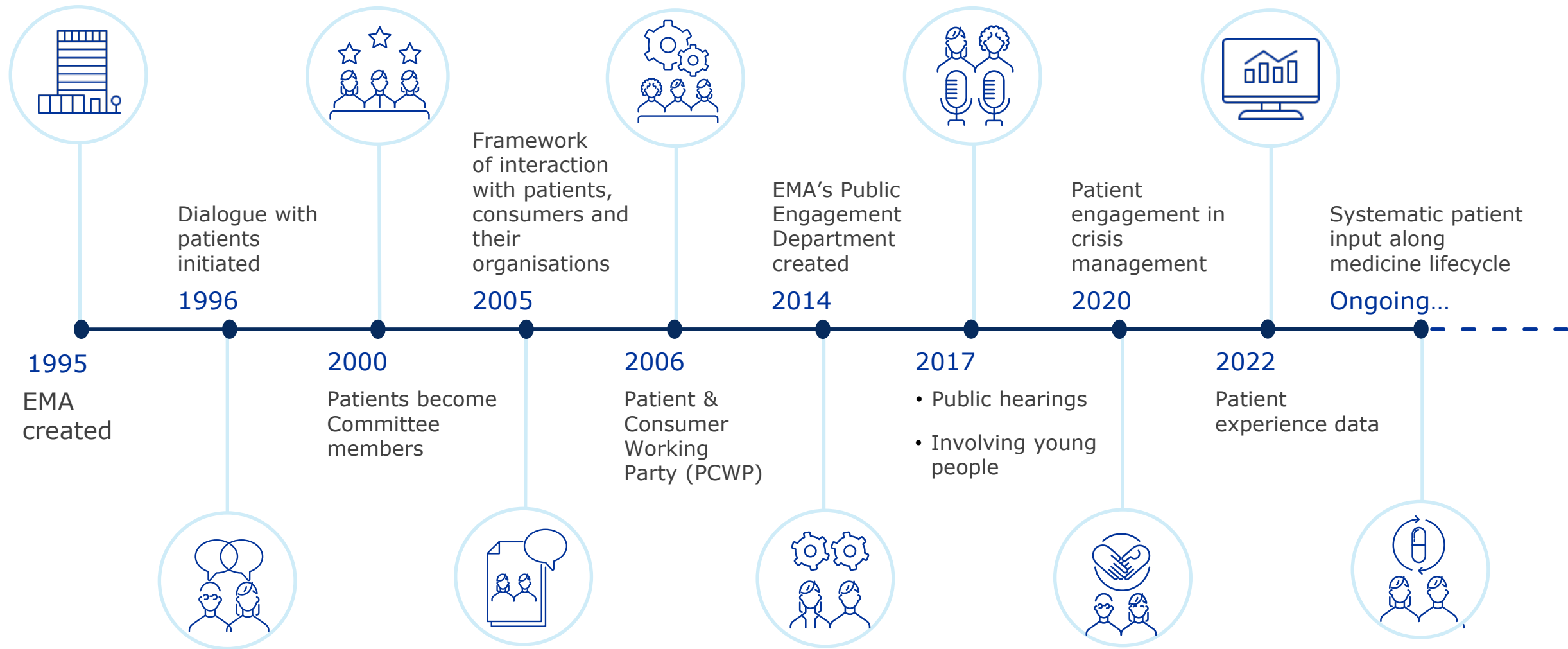


Access to the largest network of experts in medicines regulation



# Patient journey and engagement

# Interaction with patients and consumers:



a progressive journey...

# Categories of representation

## Representing their *community*

- Management Board
- EMA Scientific Committee Members

## Representing their *organisations*

- Working Party (PCWP and HCPWP)
- EMA consultations (policies and guidelines)
- Workshops

## Representing themselves *as individuals*

- Scientific Advice / Protocol Assistance Procedures
- Scientific Advisory/ad hoc expert Groups
- Scientific Committee consultations
- Review of documents

Patients and healthcare professionals are engaged in medicine-related and non-medicine related activities.

# EMA scientific committees and Management Board

**7** Scientific Committees

**1** Management Board

CHMP

27 Member States' representatives

CVMP

4 Civil society representatives 



COMP

2 European Commission representatives

HMPC

2 European Parliament representatives



PDCO



CAT



PRAC



**~800** staff members



**Patient membership**

Representing their community

CHMP – Committee for Human Medicinal Products

CVMP – Committee for Veterinary Medicinal Products

COMP – Committee for Orphan Medicinal Products

HMPC – Herbal Medicinal Products Committee

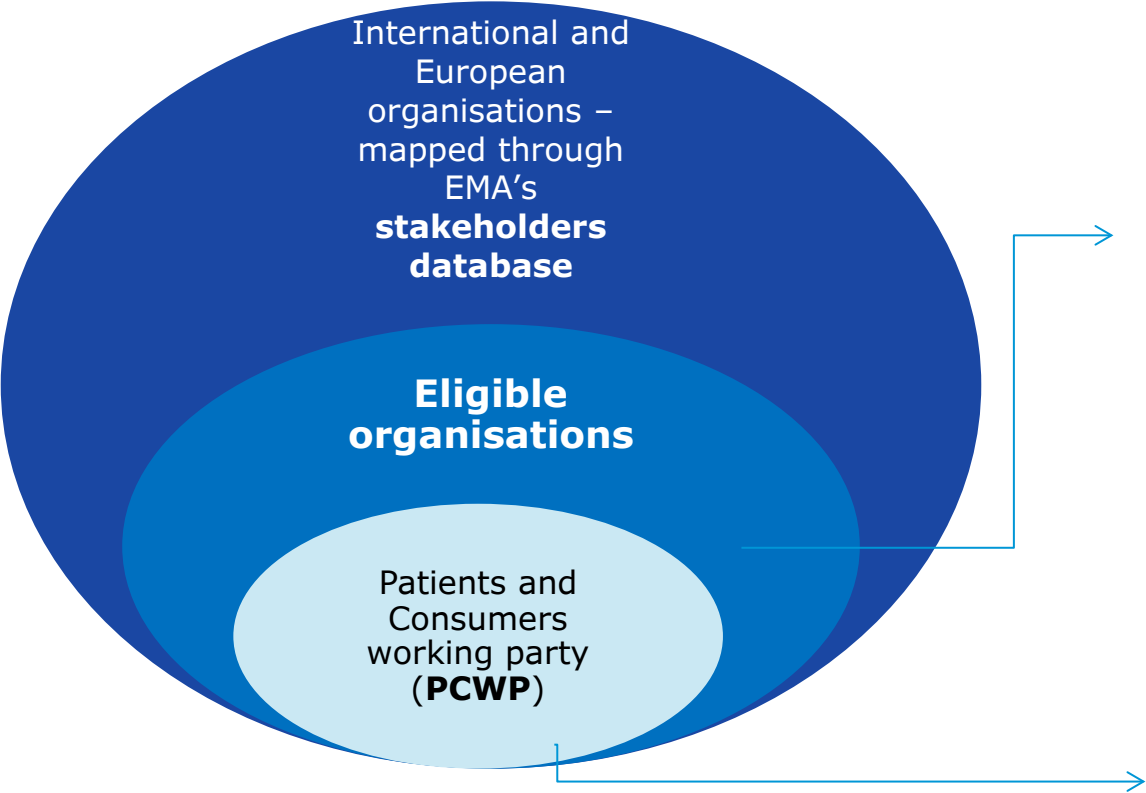
PDCO – Paediatric Committee

CAT – Committee for Advanced Therapies

PRAC – Pharmacovigilance and Risk Assessment Committee

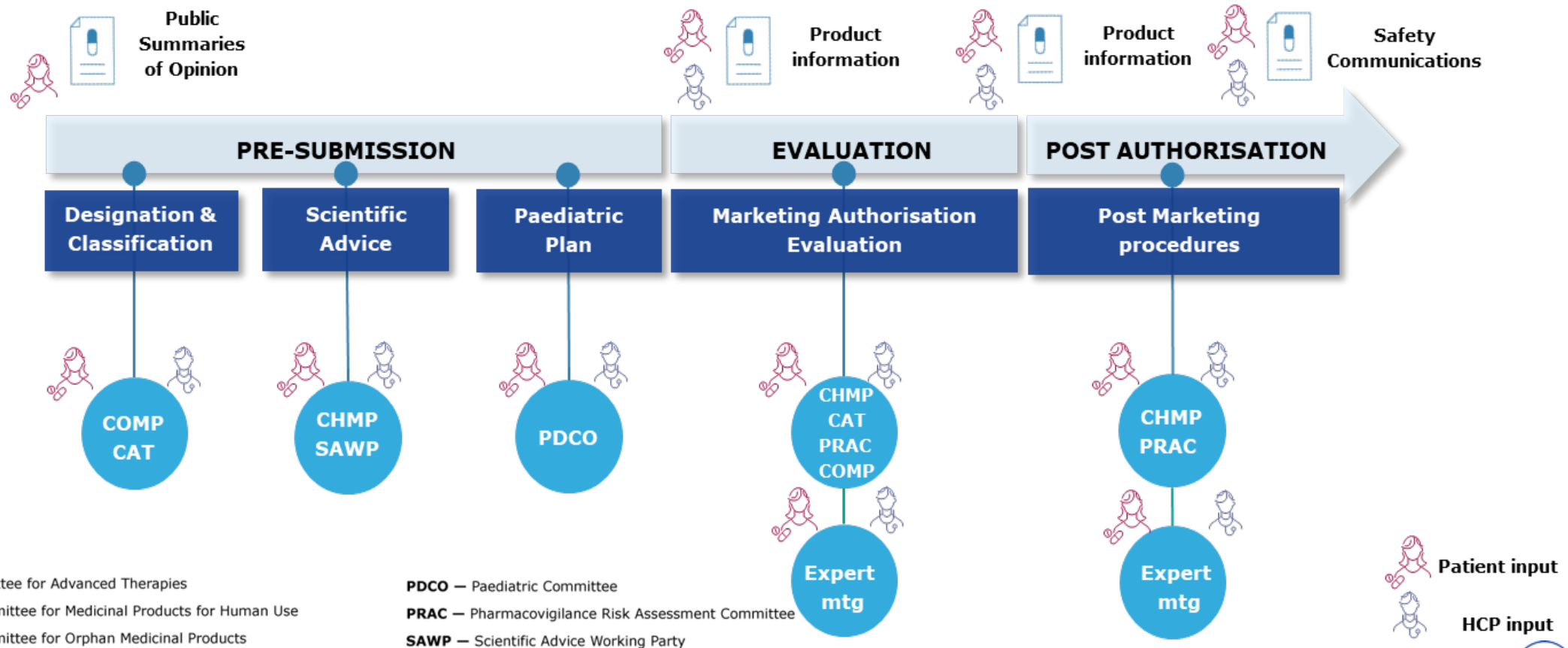


# Sources for reaching out to patients



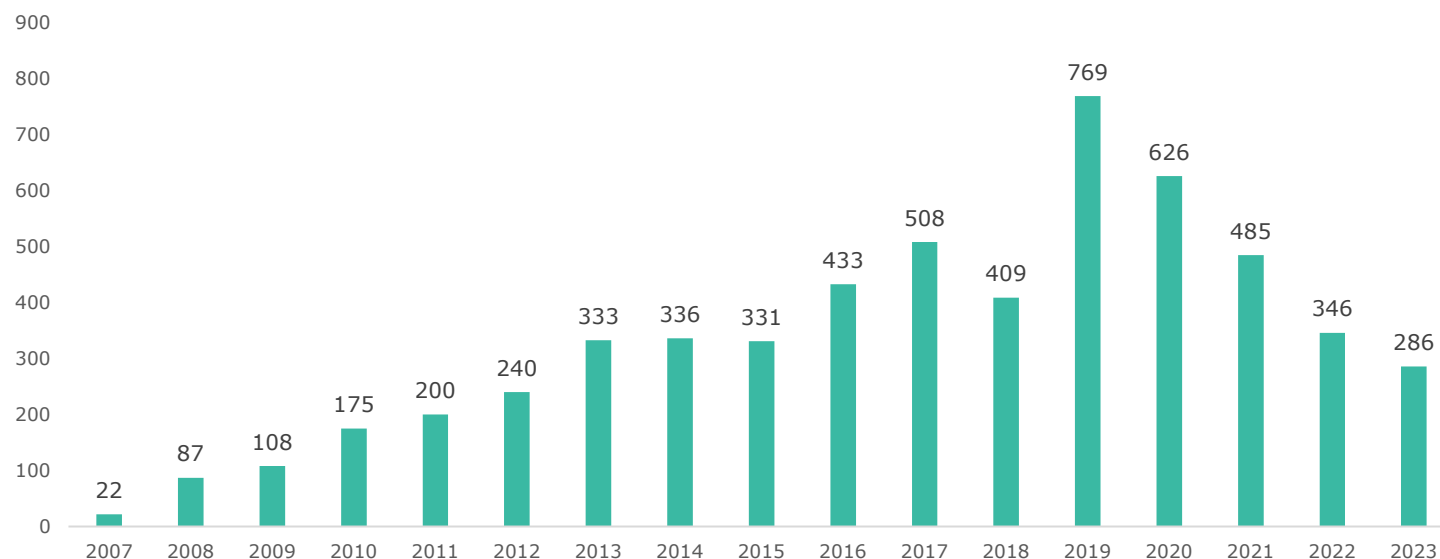
# Bringing expertise into the EU medicines regulatory system

Involvement along the medicine lifecycle at EMA



# Patients in medicine-specific activities

Individual patient experts



*Scientific Advice / Protocol Assistance Procedures  
Scientific Advisory/ad hoc expert Groups  
Scientific Committee consultations  
Review of documents*

Representing themselves  
as individuals

Register as an individual  
experts



# Criteria and transparency

Organisation representatives	
EMA 'eligibility' criteria	
Transparent on the funding of the organisation	
▶ Legitimacy	▶ Structure
▶ Mission/activities	▶ Accountability
▶ Representation	▶ Transparency

Organisations can become EMA eligible organisations by fulfilling certain criteria.

Individual experts must complete a declaration of interest and confidentiality undertaking

# Criteria and transparency

Criteria for involvement of patients:

- Availability
- Ability to contribute in English
- Representation of the appropriate condition
- Conflicts of interests

Individual Experts
<b>Declaration / assessment of Interests</b>
<b>Confidentiality undertaking</b> Identification through European network of registered organisations and EMA database of individuals

Organisations can become EMA eligible organisations by fulfilling certain criteria.

Individual experts must complete a declaration of interest and confidentiality undertaking

# Engagement and support



One size does  
not fit all!

## Methodologies for engagement

### **Face to face meeting**

Committee - working party- expert meetings

### **In writing**

written responses – reviews - surveys

## Training and support

EMA training day

Information sheets

Videos on EMA website

Information on webpages

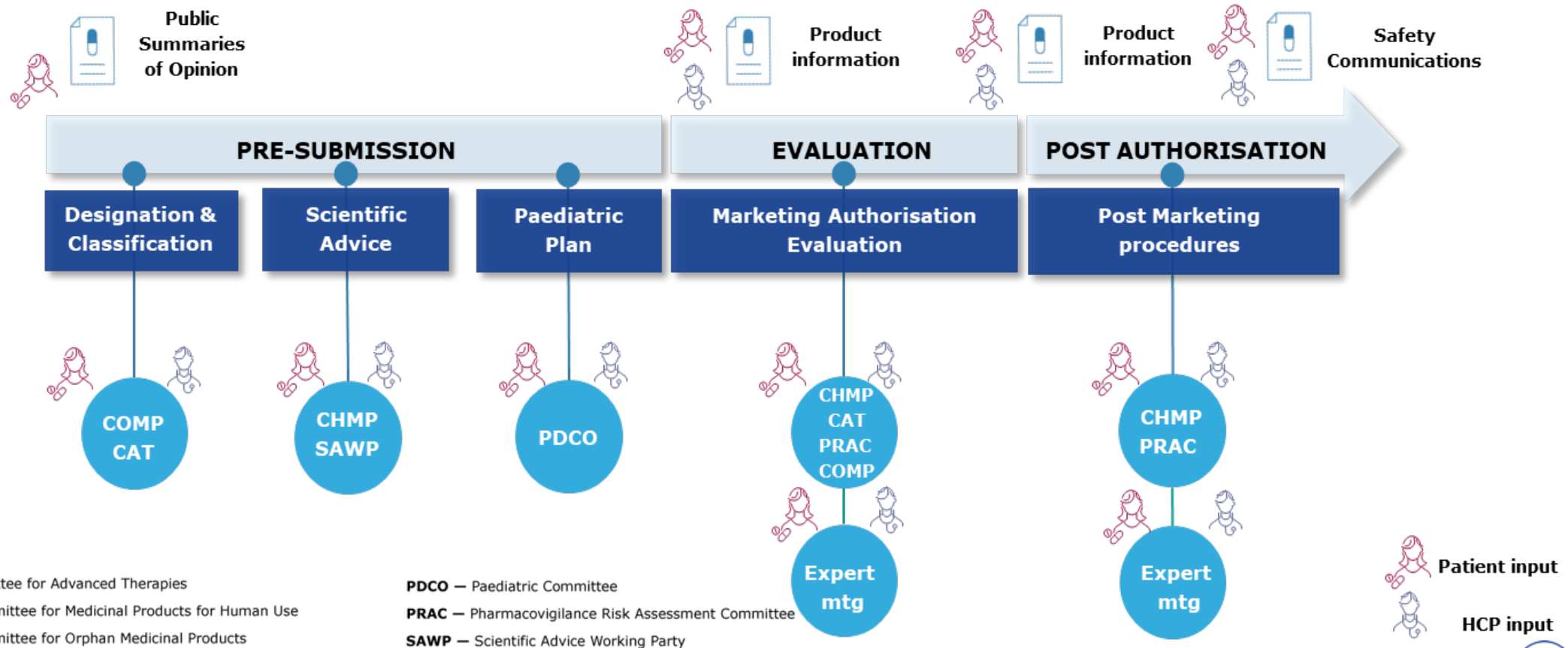
One to one support

# Challenges for patient involvement

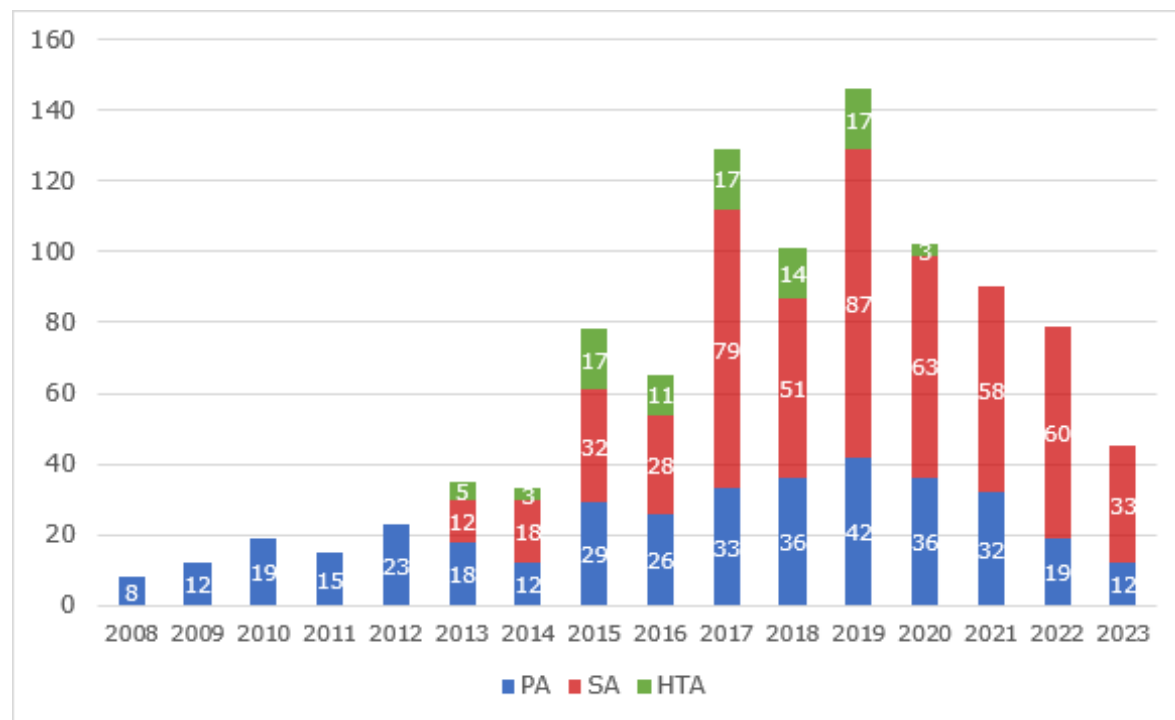
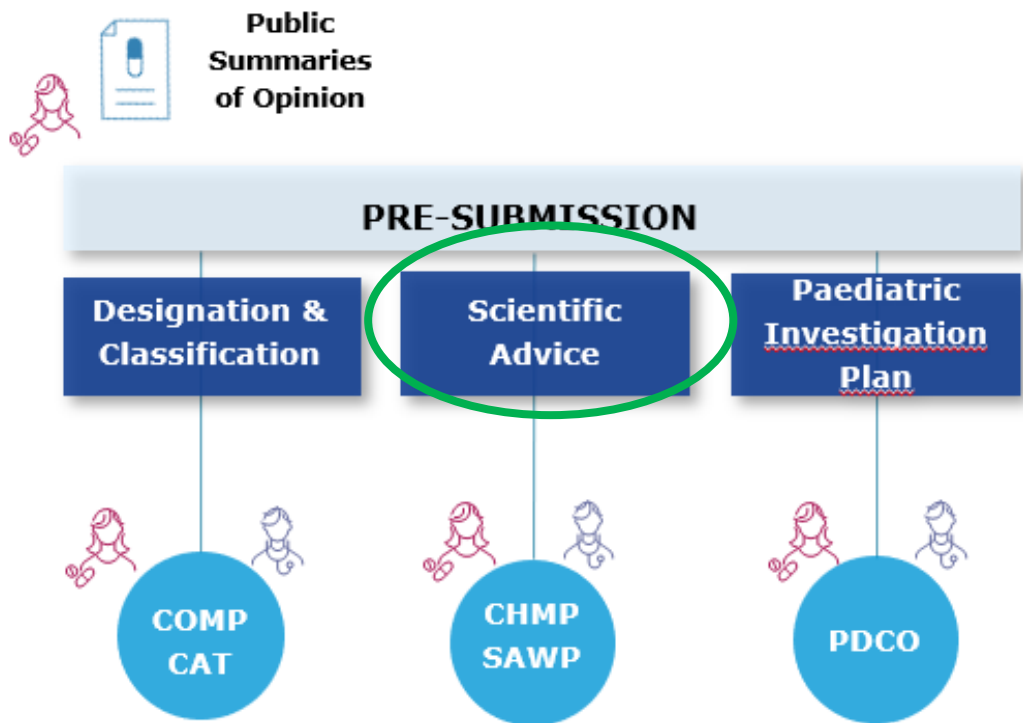
- Finding suitable patients (e.g. language barrier, availability)
- Ensuring comprehensive, tailored training to facilitate and enhance participation
- Provide a clear definition of patients' role in the different activities to manage expectations
- Competing interests
- Representativeness

# Bringing expertise into the EU medicines regulatory system

Involvement along the medicine lifecycle at EMA



# Examples of added value of engagement

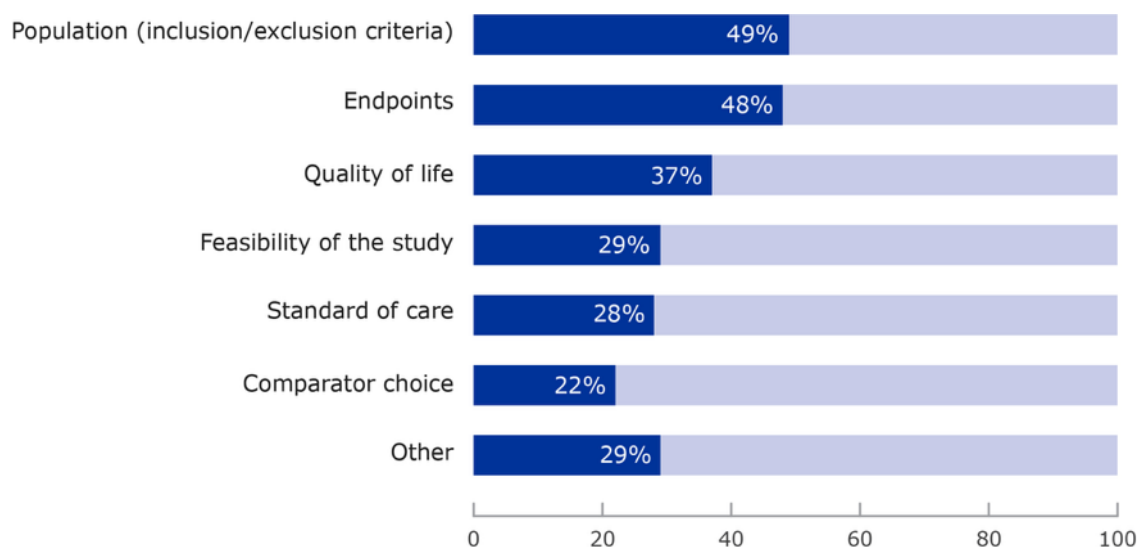


Published in [Frontiers in Medicine](#)

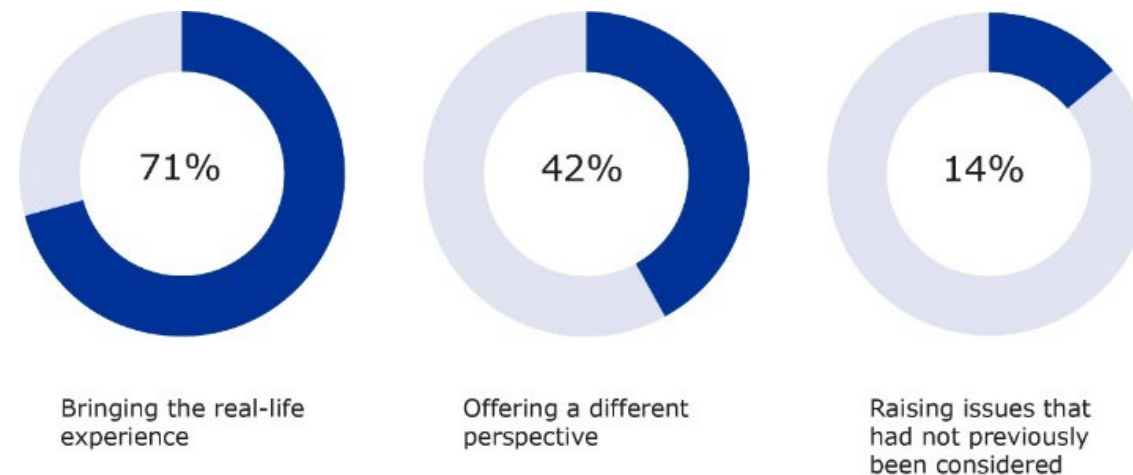
PA – protocol assistance, SA – scientific advice, HTA – health technology assessment



## Where patients gave input



## Added value of patient input and involvement



Patient input resulted in further reflection in **52%** of cases.

**20% of cases** - recommendations made to the developer were modified based on patient contributions.

**>85% cases:** patient **agreement** with the proposed development plan.

# Patient contributions – some examples

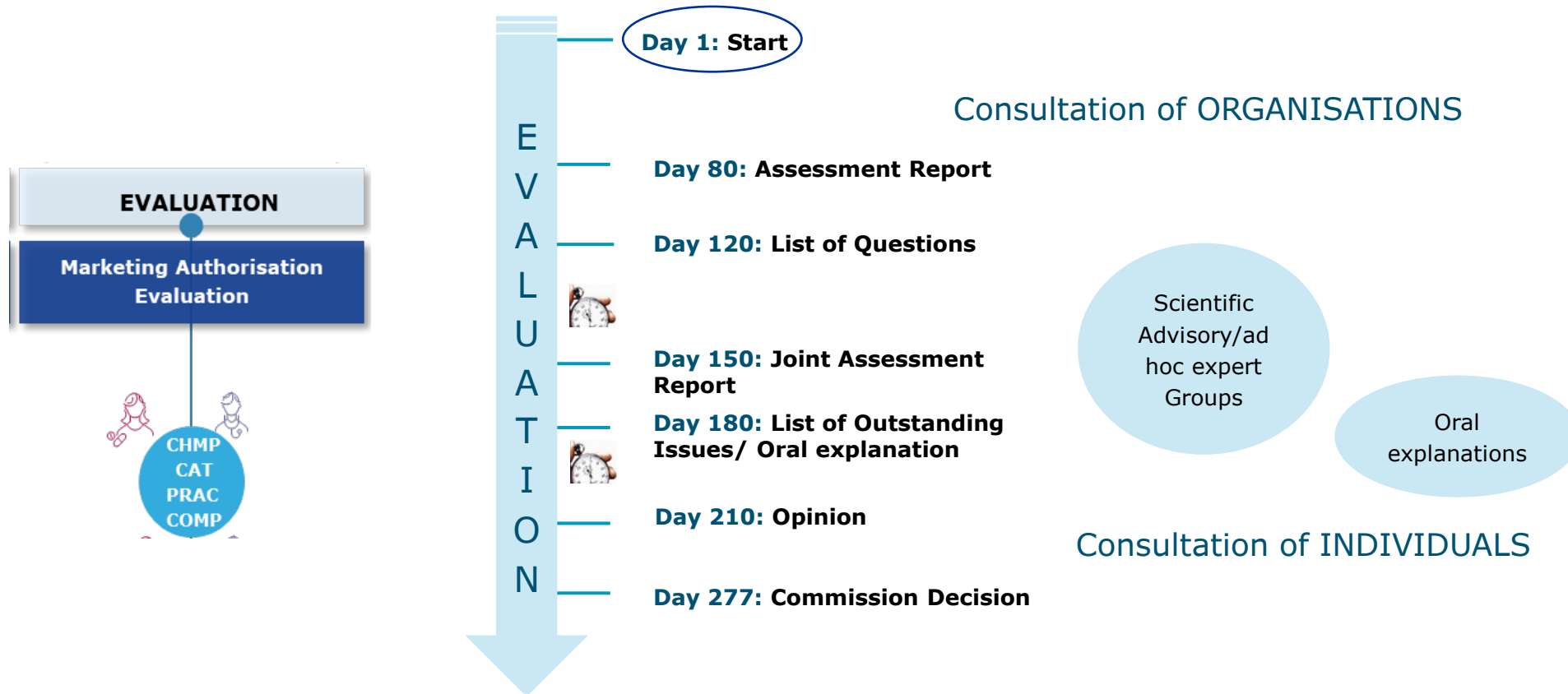
## **Rare epilepsy**

- Comparator medicine
- Patient survey
- Input to Scientific Advice Working Party
- Added to letter sent to company to use comparator medicine

## **Duchenne muscular dystrophy**

- Endpoints
- Parent input to discussion
- Committee for Human Medicinal Products
- “Walking is overrated”

# Patient Engagement in evaluation phase: CHMP



# Information requested from stakeholders and impact

## PATIENT/CARER EXPERIENCE OF:

### indication

Please include below any aspects that are of particular importance to patients/carers, such as information on:

- standard treatments and how acceptable they are,
- therapeutic/unmet medical needs,
- quality of life,
- what benefits would be hoped for in new medicines as well as what level of side effects would be considered acceptable,
- considerations for pregnant people/people of child-bearing potential, where applicable.

Also mention any aspects about the condition or its treatment that you feel are not well-understood or not sufficiently considered.

You may include anything else you feel is important for EMA to know. Please try to keep your main points to 1-2 pages; if necessary, include more details in an appendix.

## HEALTHCARE PROFESSIONAL EXPERIENCE OF:

### indication

Please include below any aspects that are of particular importance to healthcare professionals, such as information on:

- the standard of care or available treatments and to what extent they cover the intended indication;
- the treatment duration; and, if in your view, the duration needs to be optimised;
- any possible therapeutic/unmet medical needs;
- what benefits you would hope for in new medicines; as well as what level of side-effects you would consider manageable for patients;
- considerations for pregnant people/people of child-bearing potential, where applicable.

Please also mention any aspects about the condition or its treatment that you feel are not well-understood or not sufficiently considered.

Please include anything else you feel is important for EMA to know. Please try to keep your main points to 1-2 pages; if necessary, include more details in an appendix.

Information received is reflected in the assessment report under dedicated sections for patients and HCP input

# Remuneration

# Supporting patients and healthcare professionals (HCPs)

- Support participation of patients and HCPs in EMA activities.
- Improved access to input from users of medicines in real life for the optimal scientific outcomes.
- Recognise the value of input from civil society - positive perception among stakeholders.
- Aligned with the spirit of the review of Pharmaceutical legislation.
- Financial support from a regulatory authority will foster independent input from patients and HCPs.



# The process of onboarding experts to the pool for remuneration

Expert application



Application

S-PH evaluation



Rejected



Pool of experts



Selection  
based on request for expertise



Central list

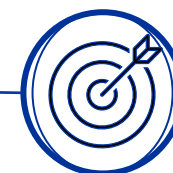
Contract



Task assignment



Confirm completion



Payment

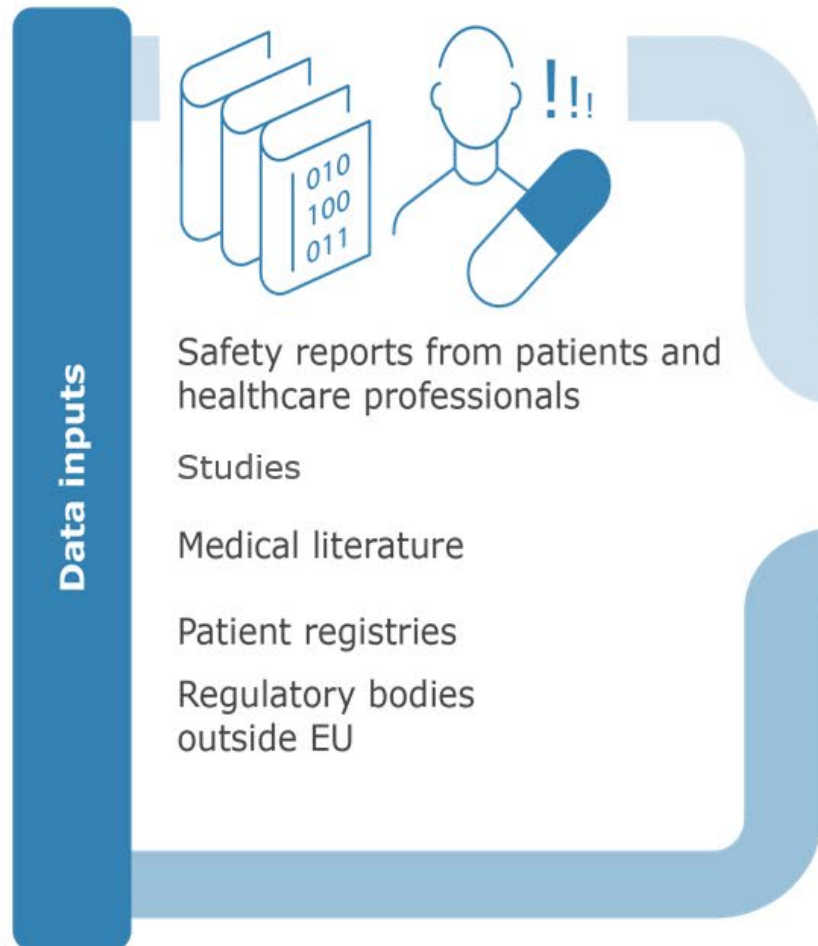


# Which activities are covered in the contract?

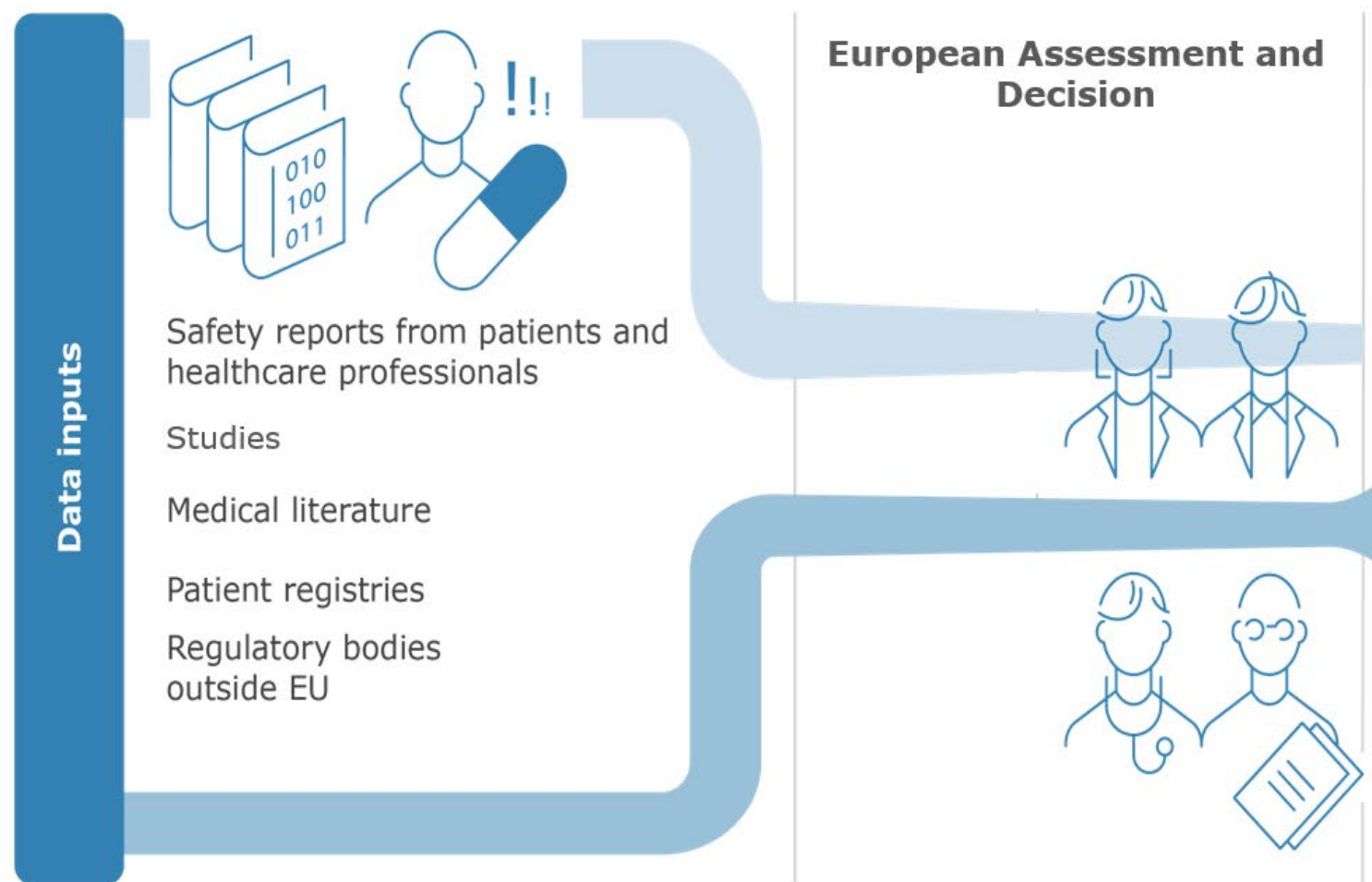
No	Category	Activity	Remuneration in full day equivalents	Cost per task
1	Review of document / information	DHPC Medicine Overview Package leaflet Safety communication Website information (e.g. EVIP)	0.25	€ 112.50
2	Providing input at EMA meeting	SAG meeting Ad-hoc expert meeting (AHEG)	1	€ 450.00
3	Providing input at Scientific Advice	Written input to SAWP Oral input at SAWP discussion meeting	0.5	€ 225.00
4	Providing ad-hoc input at the request from CXMP	Stakeholder meeting Oral explanation Written consultation	0.5	€ 225.00
5	Regular participation and input at EMA groups <sup>II</sup>	EMA working party (PCWP/HCPWP) EMA group <sup>I</sup> Meeting with all eligible organisations	0.5	€ 225.00

# Safety of medicines and reporting side effects

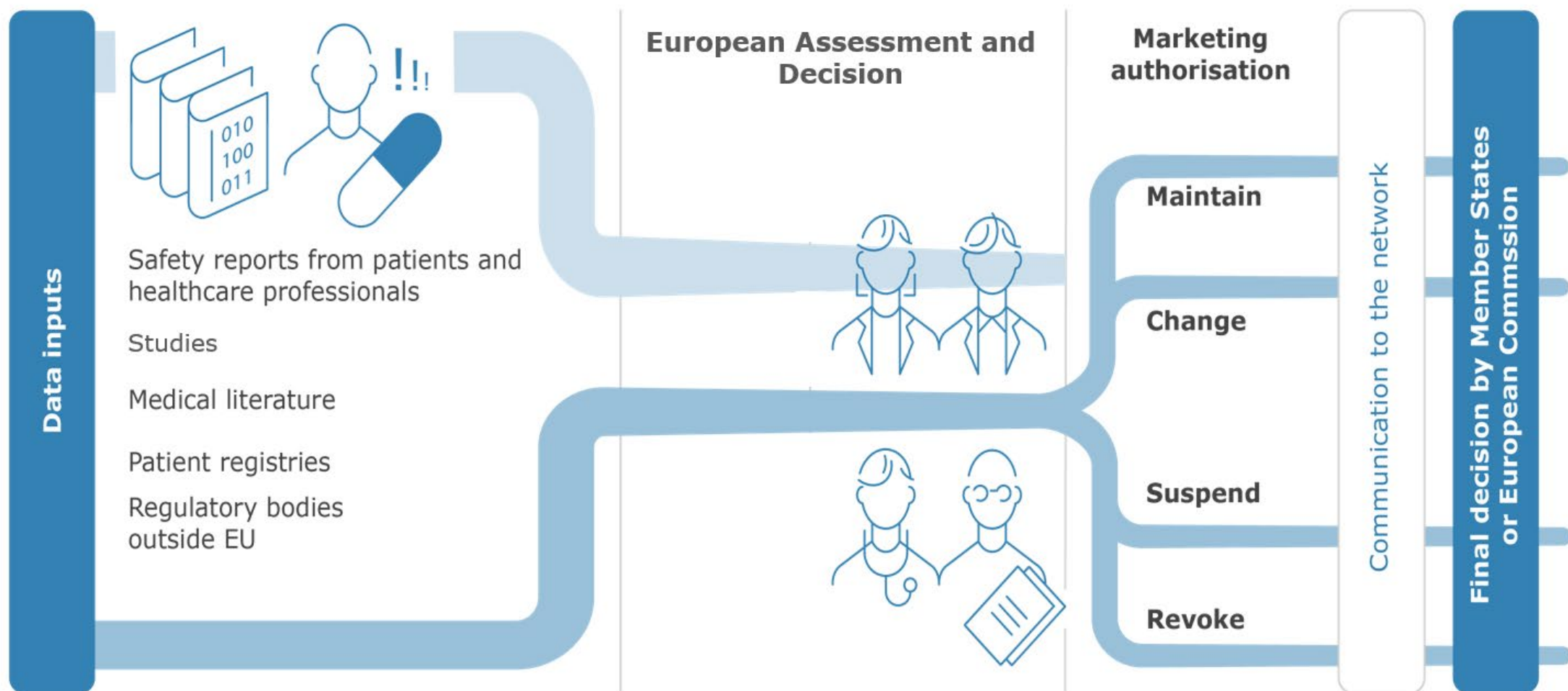
# Monitoring the safety of medicines across their lifecycle



# Monitoring the safety of medicines across their lifecycle



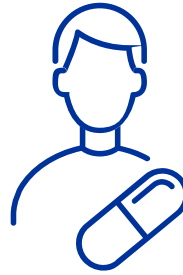
# Monitoring the safety of medicines across their lifecycle



# Who can report side effects?



HEALTHCARE  
PROFESSIONALS



PATIENTS



CARERS

By reporting side effects, you can help medicines regulators learn more about the medicine and how it should be used to reduce its side effects.

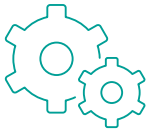


## Did you know?

In Austria, you can report side effects to the Bundesamt für Sicherheit im Gesundheitswesen at [www.nebenwirkung.basg.gv.at](http://www.nebenwirkung.basg.gv.at)

# Conclusions

- Engaging with patients:
  - Brings **everyday aspects** of living with a disease **into scientific discussions**
  - Helps **bridge the gap** between clinical trial data and real world data
  - Increases **transparency, awareness and understanding: TRUST**
- Engage in a **stepwise approach; learn together** what format works best;
  - **Define roles** - manage expectations
  - Ensure engagement is **mutually beneficial**



**Everyone** has a role to play to ensure engagement happens



Engaging with patients leads to **more meaningful outcomes** for everyone!



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

# Thank you

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